

Information for families

Child Care Subsidy

Child Care Subsidy (CCS) and Additional Child Care Subsidy (ACCS) are paid directly to the service, but issues with your payments can leave you owing money. Here are four common reasons families end up with a debt.



Immunisations

Your child must be up to date with immunisations to receive Child Care Subsidy. Check your child's status via My Gov, Medicare online or the Express Plus Medicare app. If you miss an Immunisation or catch-up schedule, contact Maternal and Child Health or your GP.



Absences

Families are allowed up to 42 absence days per year. Extra absences may still be covered if you provide documentation. Remember to get a medical certificate for sick days and speak to the service if you need to take extended leave or are travelling overseas.



Tax Returns and Income

Lodge your tax return after 1 July. If you didn't earn any income and don't need to lodge a tax return, advise Centrelink via MyGov instead. Not doing this is a common cause of debt, and if Centrelink can't confirm your income, you may need to repay any CCS you received.



Changes in Your Circumstances

Let Centrelink know straight away if anything changes — new job, income change, family circumstances or care arrangements. Make sure the right person is listed as the CCS claimant.

Don't wait until it's too late — come and ask us for help.

We can help you check your payments, update details and keep your subsidy active.



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